

**Cochranes of Canterbury Vacancy Notice**

**Position:** Service Manager

**Location:** Leeston Branch

**Company Overview:**

Cochranes is a family owned and operated business who have been a cornerstone provider to the agricultural industry for over 65 years, with four branches throughout the South Island. Industry leaders in farm machinery, Cochranes stock well known and trusted brands, and pride ourselves on providing excellent pre and after sales support, including a specialist service department and experienced technical support team.

**Position Overview:**

The Leeston Branch Service Manager is responsible for the management of the branch service department team members, including customer service interactions, reports, invoicing, and repairs. The role delivers the highest level of customer service, selling the branch's repair capabilities and technical skills of the team through a service minded attitude, while developing lasting customer relationships.

**As a Service Manager, you will:**

- Lead the branch service team
- Be the key point of contact for all customers
- Develop our business with existing and new customers / suppliers
- Manage the service requests and make sure they meet customer requirements
- Have a passion for Health & Safety with a desire for continuous improvement

**To be successful in this role, you will:**

- Have exceptional communication skills and a strong ability to deal with people across all levels
- Have excellent leadership skills with the ability to lead and motivate people in a workshop / field service environment
- Have a good understanding of financials and service invoicing requirements
- Take great satisfaction in overcoming challenges and developing your staff and ensuring great results for our customers
- This position would suit a self- motivated, energetic and personable professional. A mechanical background is desirable but not essential to be successful in this role.
- Applicants for this position should have NZ residency or a valid NZ work visa

**In exchange we will reward you with:**

- Great team environment with a professional approach, delivering technical excellence, all while enjoying a great team culture
- Competitive remuneration package
- Excellent career development
- Company vehicle

Please view our website: [www.cochranes.co.nz](http://www.cochranes.co.nz) & follow / like our Facebook page <https://www.facebook.com/Cochranes-of-Canterbury-463149013856463/?ref=hl> for updates on any upcoming vacancies. Please contact Cochranes Group Service Manager to find out more about our service culture and our people.